

## **Refund policy**

We have a risk free **30-day guarantee!**

If you don't have a great experience for ANY reason, we will do OUR BEST it might take to make sure you are totally satisfied with your purchase.

### **How do I return something?**

We offer returns for products that are either defective or damaged during shipping.

Our Returns Policy timeframe is 30 days from when an order arrives at your address.

Please feel free to contact us about returns at [support@yourmail.com](mailto:support@yourmail.com)

If you are unsatisfied with your order - please contact our support and we will do our best to help you out!

## **Shipping policy**

### **Do you ship worldwide & how much does shipping cost?**

Yes - we ship worldwide. We offer customers free USA and International Shipping with tracking. There is NO shipping cost & NO sales tax. Hurray!

### **What are your shipping and processing times?**

Standard Shipping Times

Due to the current COVID19 situation shipping can be delayed. Our team does our best to deliver your products ASAP.

Your orders are likely to be delivered within 2-4 weeks.

## **Processing Times**

Orders can sometimes take 2-4 days to process after placing the order before shipping out.

## **Where can I find my tracking number?**

When your items are shipped out, you should receive notification from us via email providing you with a tracking number.

If you haven't received one or if the tracking number doesn't work, it's okay. Contact us and we'll fix it!

If you need more detailed information, please send us an email at [support@youremail](mailto:support@youremail) and we'll help you out!

## **Unexpected Delays**

In some instances, the delivery may take more time than the standard shipping times stated here. Please contact us if your package is taking TOO LONG to arrive and we will help you to resolve any situation that we have control over!

## **Contact Us**

Hello there, how can we help?

For any questions or for shipping inquiries and tracking updates - please let us know directly at these support channels below.

### **CUSTOMER SERVICE HOURS:**

MONDAY - FRIDAY

9 AM - 5 PM PST

EMAIL :

youremail@gmail.com

TEXT :

MESSAGE US ON FACEBOOK!